

VRQA2020-221
RTO 3940
Application Number: 17406
Ref: 96/03434

Nader Hanna
Manager/CEO
Meadow Heights Learning Shop Inc
3-13 Hudson Circuit
MEADOW HEIGHTS VIC 3048

Dear Mr Hanna

Re: Meadow Heights Learning Shop Inc | Renewal of RTO Registration

I am writing in relation to the renewal of registration audit of Meadow Heights Learning Shop's (MHLS) registered training organization (RTO), conducted by the Victorian Registration and Qualifications Authority (VRQA) on 11-12 February 2020.

Thank you for your submissions of evidence in April and May 2020 in response to the non-compliances identified in the audit report. This material has been assessed against the *Australian Quality Training Framework Essential Conditions and Standards for Continuing Registration (AQTF)* and the *VRQA Guidelines for VET Providers (VRQA Guidelines)* as compliant with the AQTF and VRQA Guidelines; however, I note one exception:

While MHLS is compliant with the AQTF Standard 1.4 and VRQA Guideline 3 for its current scope of registration, non-compliances relating to these requirements for the Diploma of Beauty Therapy were among those indicated in the audit report. These related to the issuance of five certificates and one statement of attainment based on assessment by a person that did not hold the required assessor competencies. I appreciate your cooperation in responding to this issue. Remediation of these non-compliances is now being managed by an enforceable undertaking accepted by Lynn Glover, CEO (Director), VRQA on 24 August 2020.

The VRQA is also satisfied that your organisation meets the financial viability and principal purpose requirements in compliance with the *Education and Training Reform Act 2006*. A copy of the Financial Viability Report dated 28 February 2020 is attached.

Accordingly, I have renewed the registration of MHLS for a period of five years to 30 December 2025.

I wish to thank you and your team for their assistance in the conduct of the audit and their attention to this matter, during the state of emergency.

If you have any further question in relation to this application, please email vrqa.vet@education.vic.gov.au.

Yours sincerely



Stefanie Veal
Acting Executive Manager, Skills and Training

22nd September 2020